



March 25, 2020

To Family Members and Friends:

We are pleased to report we currently remain **without** any confirmed cases of COVID-19 in our facility. Thank you for continuing to support the restrictions in place as we do all we can to protect our Residents and staff!

Here are a few updates for the week:

- **Masks** – you will see photos of our employees interacting with Residents with masks on. This is an added protection for both your Resident and our staff. Any of our staff are required to wear them at all times.
- **Telehealth** – Our physicians are continuing to use this option to ensure your loved one receives a physician visit without requiring a Resident to leave the facility or a physician to come into the facility. Telehealth works just like a regular physician visit would, it is just done over the phone or video conferencing. At this time, even our Medical Directors are strongly encouraged to use telehealth to limit the exposure for our Residents. Telehealth is a great option for our Residents to receive medical oversight and we are thankful it has become a needed solution to physician visits.
- **Restrictions** - All the previous restrictions continue including visitor restrictions. We encourage you to continue connecting with your loved one through telephone emails, texts, ecards, video chat or social media.

We continue to follow the guidance provided by the CDC and CMS and will update you with any changes that impact you or your loved one. You will be notified if any residents or staff are diagnosed with COVID-19. Should you have any questions, please feel free to contact the facility directly.

At Your Service,

Rochelle Mills , Administrator